



NORTH SHORE WINTER CLUB



STARTING
MAY 13

TENNIS REOPENING: PHASE 1
WWW.NSWC.CA

ILLNESS/WAIVERS/SELF DECLARATION

- If you are sick or have any Covid-19 symptoms whatsoever, you are not allowed to come to the club
- All members visiting the Club for activities must fill out the online waiver/self declaration form. For Members under 18, a parent or guardian must fill out a waiver on their behalf.
- **The waiver must be filled out before visiting the Club. Club access will not be permitted if you have not filled out the waiver.**
- Tennis BC will not cover COVID-19 claims

COURT BOOKING

- Only members who have pre-booked online or by calling Member Services will be allowed access to the club and must check-in at Member Services.
- Courts will be available Monday – Sunday, 9:00am–9:00pm for open play.
- Members Open Play: access will be limited to outdoor courts 8–11 and indoor courts 1–4.
- Bookings will be limited to 1 hour 15 minute sessions with a 15-minute gap between each time slot to allow for sanitization and to ensure physical distancing measures.
- ALL names need to be booked in Game Time as only those listed are allowed to play
- No block bookings will be permitted.
- Singles and Doubles permitted for tennis play.
- Limited to 2 court times per week per member (privates do not count towards 2x/week).
- Juniors are permitted to book courts between 9am – 6pm
- Courts not booked after 6pm the day before, can be booked (will not count towards 2x/week)
- Cancellation notice of 24 hours will be strictly enforced. No shows and late cancellations will be charged \$25, and will count towards one of your weekly booking allocations
- BOTs will not be tolerated and any use thereof will result in suspension of booking privileges.

PRIVATE/SMALL GROUP LESSONS

- Private Lessons: Courts 5–7 are to be used for tennis lessons only and booked through the pro. Lessons will be available 6:00am – 9:00pm. Access to these courts will be with an escort from tennis pro in and out. No exceptions
- Group will be limited to a ratio of 4:1 (player:coach)
- Balls will be provided for group lessons, Pros are responsible for picking up balls throughout lessons with the use of a hopper

MEMBER/GUEST POLICY

- No guests or non-members allowed access until further notice
- No reciprocal, non-residents allowed access until further notice
- Booking access will only be permitted to members that are in Good Standing. Members accounts must be current within 60 days, or have a pre-arranged payment plan set up with the Accounts Manager, Kristeen DeGobbi, (778-588-9491)
- Children under the age of 16 must be accompanied by a caregiver or adult who actively supervises at all time. Immediate family only. One parent supervisor only needed per pre-booked group.

PHYSICAL DISTANCING

- Members must follow the recommended physical distancing requirements of staying two meters (six feet) apart at all times.
- Members may enter the club 15 mins prior to their booking, and must vacate the club immediately after their activity booking ending (no socializing after the game). If you arrive earlier, please wait in your car in the parking lot.
- Avoid parking next to another car in the club's lot whenever possible.
- No physical contact with others
- Players cannot walk or run on to another court to return a ball

FACILITY SERVICES

- Facility Hours of Operation: 8am – 9pm
- Tennis Hours of Operation: 9am – 9pm
- Take out food is available 12pm–7pm by calling Member Services 604-985-4135
- No access to Sr. locker room facilities. Junior bathrooms will be available on lower floor outside courts 1–4, and upper level bathrooms will be available for players on outdoor courts 8–11.
- Showers will not be available. Please shower at home.
- The Ball Machine is not available
- All score tenders will be removed
- No use of water fountains unless touchless

ON COURT MANAGEMENT

- Players must bring own balls marked with initials and are not allowed to touch other players' equipment during play.
- Please bring your own water, water bottle & towel
- Players do not change ends during match
- Members should not pick up balls. Hit or kick ball back to neighboring player
- Staff will be scheduled to supervise the courts, monitor the bookings, monitor physical distancing, complete sanitization procedures, and alert members at end of booking time.
- No first aid is available

EVENTS, TOURNAMENTS, LEAGUES

- No sanctioned events, tournaments or leagues at this time. Recreational play only.