

Summer Registration, Cancellation & Refund Policies

Registration must be made online at nsw.gametime.net

Member Registration – Tuesday April 18th

- Adult Tennis – 10:00am
- Junior Tennis – 10:30am
- Youth Sport Camps – 11:00am
- Aquatics – 11:30am
- Hockey & all other Programs – 12:00pm

Non-Member Registration – Tuesday May 2nd @ 10am (all programs)

- All programs have a minimum and maximum enrollment.
- A waiting list will be formed after a program is filled.
- No credits or pro-rating will be provided for missed sessions.

All cancellation requests must be sent in writing to cancellations@nswc.ca. Please include the following information in your email.

- Name of the participant
- Member number of the participant
- Name of the program
- Start date & time of the program

Refund Policy

- **100% Refund:** up to May 31, 2023 11:59 pm
- **75% Refund:** June 1st up until 2 weeks (336 hours) before the program start
- **50% Refund:** between 2 weeks (336 hours) and 2 days (48 hours) before program start
- **No Refund:** within 48 hours of program start

The day the program starts is not included in the required notice period.

NSWC reserves the right to adjust any incorrect program fees or program information due to printing errors and to cancel any classes due to low enrollment or unforeseen circumstances.

Full refunds will be provided if a program is cancelled. Any decisions to cancel programs will be made a minimum of 3 days prior to the program start date. All participants will be informed via email or telephone.